

Wes Moore, Governor · Aruna Miller, Lt. Governor · Atif Chaudhry, Secretary

Okta Cybersecurity single Sign-on Application Twelve month "no cost" Extension

Intergovernmental Cooperative Purchasing Agreement Procurement Officer Determination

COMAR 21.05.09.04

Per COMAR 21.05.09.02, as a Primary Procurement Unit, the DGS Office of State Procurement (OSP) may initially sponsor or participate in, renew, modify, or administer an Intergovernmental Cooperative Purchasing Agreement (ICPA) on its own behalf or on behalf of another agency when a determination is made under SFP §13-110 and COMAR 21.05.09.04.

In accordance with State Procurement Regulations, COMAR 21.05.09.05, the Department of Information Technology (DoIT), is seeking to execute a no-cost, twelve-month extension to the period of performance to the existing Participating Addendum (PA) for Okta with Carahsoft Technology Corporation (ICPA). This extension will be from July 1, 2025, to June 30, 2026, under the National Association of State Procurement Officials (NASPO) Cloud Solutions Contract for 2016-2026.

Okta is a crucial application for account synchronization. Without Okta, single sign-on will fail, rendering all DoIT applications dependent on Okta for authentication inoperable. Okta's multifactor authentication is a vital security measure that verifies a user's identity by requiring two forms of verification: their username and password (something they know) and a time-based authentication code or YubiKey (something they have).

The State of Maryland, through the Department of Information Technology (DoIT), signed a Participating Addendum with Carahsoft Technology Corporation under the NASPO Cloud Solutions Contract. This contract was approved by the Board of Public Works on June 8, 2022, as Item 71-IT with two 1-year renewal options. Renewal option #1, item 53-IT-OPT, was approved on June 7, 2023, for the term 07/01/2023 through 06/30/2024, and renewal option #2, item 57-IT-OPT, was approved on June 5, 2024, for the term 07/01/2024-06/30/2025

NASPO aims to streamline government procurement with competitively priced contracts available to state agencies, educational institutions, and local governments. Carahsoft is the sole authorized reseller of Okta products under this contract.

Through the Participating Addendum, Carahsoft provides the State with implementation, support services, hosting, and user licenses for Okta. Agencies, including DoIT, the Department of Public Safety and Correctional Services, the Maryland Department of Transportation, and others, utilize Okta through this agreement.

The use of this procurement method will shorten the time between identifying needs and delivering solutions, ensure greater transparency for Maryland citizens, and reduce the administrative burden on DGS and DoIT.

In accordance with COMAR 21.05.09.04, it is determined that this Participating Addendum will provide cost benefits to the State, will promote administrative efficiencies, and promote intergovernmental cooperation. The Participation Addendum is in the best interest of the State and is not intended to evade the purpose of Division II of the State Finance Procurement Article.

The extended contract will:

- Give DoIT time to transition from Okta to Microsoft Entra single sign-on application, creating a more seamless experience for our supported agencies that currently have their own Entra ID tenant.
- Gives DoIT time to assist agencies interested in migrating to the DoIT Entra ID tenant, resulting in potential cost savings on licensing.
- Eventually, this will support the Governor's initiative for all state agencies to be on a single platform for identity management.

After the migration from Okta to Microsoft Entra is complete and the contract expires June 30, 2026, DoIT will not pursue a new procurement. Note, The current contract expires on June 30, 2025.

I have conducted an independent analysis and determined that it is in the best interest of the State to participate in this intergovernmental cooperative purchasing agreement, that doing so will provide cost benefits to the State, promote administrative efficiencies, or promote intergovernmental cooperation, and is not intended as a means to evade the purposes set forth under COMAR 21.01.01.03.

SIGNATURES ON NEXT PAGE

Approved By:

Luz Morales	06/23/2025
Luz Morales, Procurement Officer, DGS OSP	Date
Christopher Hautala	06/23/2025
Christopher Hautala, Associate Director, DGS OSP	Date
Kareen Davis	06/23/2025
Kareen Davis, Senior Director, DGS OSP	Date
Linda Dangerlield (Jun 23, 2025 15:59 EDT)	06/23/2025
Linda Dangerfield, Deputy Chief Procurement Officer, DGS OSP	Date
Otol and	06/27/2025
Atif Chaudhry, Secretary, DGS	Date

DGS OSP ICPA POD for DoIT Carahsoft Okta cybersecurity single sign on

Final Audit Report 2025-06-27

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