



To our valuable state procurement clients and suppliers,

We want to proactively reach out to let you know that the Maryland Office of State Procurement is working hard to be prepared to meet our mission requirements while we work through potential disruptions that may be caused due to COVID-19. The Office of State Procurement will continue to pay close attention to what our state officials and the CDC are recommending. Our employees' health and safety and client operations remain our top priorities. We are committed to keeping your organization's business operating during this disruptive period.

We apologize for any inconvenience this may cause and we appreciate your understanding. Please refer to the [Procurement.Maryland.gov](https://Procurement.Maryland.gov) website for a contact list to reach specific units and employees within the Office of State Procurement. Emailed inquiries will receive a more prompt response than phone calls. Many of our critical systems are significantly online and or cloud-based including eMaryland Marketplace Advantage ("eMMA"), Vendor Registration, file storage, VOIP phones (including eMMA Customer Care), etc.

The Office of State Procurement is committed to delivering services and to continuity of operations to meet the needs of all our client partners. We will continue to monitor the situation and as things change, we will provide additional updates. General procurement questions can be addressed to [Central.Procurement@maryland.gov](mailto:Central.Procurement@maryland.gov) and will be answered as quickly as possible. As always, if you have an inquiry pertaining to our e-procurement system, eMMA, please submit it to [emma.helpdesk@maryland.gov](mailto:emma.helpdesk@maryland.gov).

Please do not hesitate to reach out to me if you have specific concerns or questions at [robert.gleason@maryland.gov](mailto:robert.gleason@maryland.gov) or 410-260-3910 or Mike Haifley at [mike.haifley@maryland.gov](mailto:mike.haifley@maryland.gov) or 410-260-7035.

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