

Frequently Asked Questions (FAQs)

Question	Answer
What is eMMA?	eMaryland Marketplace Advantage (“eMMA”) replaces the eMM platform and is a direct result of Governor Hogan’s 2016 Commission to Modernize State Procurement led by Lt. Governor Rutherford.
What are the benefits of using eMMA?	eMMA is designed to benefit vendors by providing an easy-to-use, single access point technology to review and participate in solicitation opportunities statewide.
How do I get started on the eMMA?	<p>The link to the new eMMA system by visiting procurement.maryland.gov.</p> <ul style="list-style-type: none"> Your login credentials will be: <ul style="list-style-type: none"> Username = your email address Password = emma.vendor! (NOTE: The system will prompt you to change your password during your first login) <p>IMPORTANT: If you completed the “Vendor Information Questionnaire,” your preliminary vendor profile is already in the new system. Please take the time to complete your vendor profile once you login.</p> <p>If you did not complete the Questionnaire, or if the above login information does not work, click the link for “New Vendor? Register Now” on the eMMA login page to complete the vendor registration.</p>
Will I need additional hardware/software to use eMMA?	No. If you have an email address, you can use eMMA!
What are the password requirements for eMMA?	<p>Your password must be a minimum of 12 characters in length and must contain at least one (1):</p> <ul style="list-style-type: none"> Uppercase letter Lowercase letter Special character
How do I reset my password in eMMA?	From the eMMA login page, you can click the “Lost your password?” link.
Will my eMMA session “timeout” after a period of time?	Your eMMA session will timeout after 15 minutes of inactivity.
Is there a fee to participate on eMMA?	There is no fee at this time to participate on eMMA.

eMMA FAQ - Vendors



Can I still access eMaryland Marketplace (eMM)?	No. The previous system has been closed and is not accessible.
Who can I contact with questions?	You can reach us at emma.helpdesk@maryland.gov